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NFIRS: TWEAKS FOR WINDOWS 7, 8 AND VISTA FOR THE DATA ENTRY TOOL

Once you've installed the program, if you can't get the login page to come up, try the following fixes:

1. Go to My Computer.
2. Go to your (C) drive.
3. Go to Program Files (x86) if you have Windows 7 or 8, or Program Files if you have Vista.
4. Go to NFIRsv595.
5. Right click on the NFIRsv595 folder and go to Properties.
6. Click on the Security tab then click the Edit button below the top window.
7. Click once on Users (your computer's name\Users) then in the bottom window click on Full Control.
8. Click on Apply, then OK, and then close that box.
9. Go back to the NFIRsv595 folder and double-click on it.
10. Right click on the Cache folder and go to Properties.
11. Click on the Security tab then click the Edit button below the top window.
12. Click once on Users (your computer's name\Users) then in the bottom window click on Full Control.
13. Click on Apply, then OK, and then close that box.
14. Right click on the Logs folder and go to Properties.
15. Click on the Security tab then click the Edit button below the top window.
16. Click once on Users (your computer's name\Users) then in the bottom window click on Full Control.
17. Click on Apply then OK, and then close that box.
18. Close all windows.
19. Go to your Control Panel.
20. Click on the System icon.
21. Click on Advanced System Settings.
22. Click on the Advanced tab and under Performance, click on Settings.
23. On the Visual Effects tab, click on Adjust for Best Performance, then Apply, then OK and close the box.
24. Go back to your Control Panel.
25. Click on Personalization or Appearance, (depending on your operating system).
26. Change your Theme to Windows Classic.
27. Reboot your computer and log into the program. It may take several seconds for the login page to come up but once you've logged in the first time, the page will come up faster in future.

If you still have problems, please contact our office at 304-558-2191, ext. 53224 or 53227 Monday-Friday 8am-4pm.