



SAFETY SEMINAR

April 9 – 10, 2011



**West Virginia State Fire Academy
WESTON, WV**



West Virginia State Firemen's Association and the West Virginia University Fire Service Extension will sponsor a Safety Seminar on April 9 – 10, 2011 at the West Virginia State Fire Academy, Weston, WV. The speaker will be Fire Chief Alan V. Brunacini (Ret.) of the Phoenix Fire Department. The topics presented will focus on command safety and customer service.

This should be an informative & educational experience to seasoned as well as novice fire service professionals.

Please support your association with your attendance.



Please note that attendance will be limited to 125 people. So get your registrations in as soon as possible as this seminar is expected to quickly fill with both state and out of state firefighters.

All registration forms must be returned by **March 25, 2011.**

If you have any questions or need further information please contact **Mark Doty, Program Coordinator at WVU Fire Service Extension at 304-269-0875.**



Please visit these websites:

WVU Fire Service Extension at <http://wvufire.com>;

West Virginia State Firemen's Association at:
www.wvsfa.com.

Certificates will be presented
Door prizes will be given away

**WV STATE FIREMEN'S ASSOCIATION
SAFETY SEMINAR**

Saturday – April 9, 2010

0715 – 0815: **Registration**
Coffee & Donuts
State Fire Academy

0830 – 0845: **Welcome & Introductions**
Jim Oldaker, President
WV State Firemen's Association

 Doug Mongold, Chairman
Training Committee
WV State Firemen's Association

 Mark Doty
Program Coordinator
WVU Fire Service Extension

08:45– 1215 **Command Safety**
Chief Alan Brunacini
Phoenix Fire Department

1215 – 1315 **Lunch**
State Fire Academy

1315 – 1630 **Command Safety (continued)**

1730 - 1830 **Dinner:**
Mount Vernon Dining Hall

Sunday – March 28, 2010

0730– 0815 Coffee & Donuts
WV State Fire Academy

0815 – -0830 **Welcome & Introductions**
Mark Doty
Program Coordinator
WVU Fire Service Extension

0830 – 1200 **Essentials of Customer Service**
Chief Alan Brunacini
Phoenix Fire Department

1200 – 1230 **Conclusion**
Course Evaluations
Announcements
Dates for 2012 Seminar



Course Overviews

Command Safety:

Reduce fatalities at the fire scene! Structural fire fighting is the most hazardous work that fire fighters perform. A common element cited in almost every fire fighter fireground fatality report is a lack of effective "Command". This program will discuss how to save lives by clearly defining the Incident Commander's roles and responsibilities in keeping fire fighters safe. Build safety into everyday operations to ensure that everyone goes home after the incident is completed!

Chief Brunacini will discuss the standard eight functions of command to explain step-by-step how the Incident Commander manages strategic level safety responsibilities to control hazard zone operations. *Command Safety* emphasizes that safety cannot be an "add on" and integrates strategic safety into the regular command functions to produce an understandable and doable local, safe and effective response. Take a system-level approach to managing risks! Safety officers, rapid intervention crews, accountability systems and rehab sectors are all separate and critical pieces of any incident scene safety system. Each component falls under the Incident Commander's management umbrella--and that means they can only be as effective as the strategic level command support they receive from the Incident Commander.

Customer Service:

Most firefighters come from the factory with a strong action orientation and a natural inclination to focus more on the hard technical-tactical part of the job, rather than on the soft human

stuff. That may explain why, up until now, even though we basically have done a good job with our customers, we have pretty much skipped talking, teaching, and certainly writing about the human aspect of service delivery. Perhaps...the time has come to document some of the basic human relations details involved in fire department customer service."

Chief Brunacini's *Essentials of Fire Department Customer Service* presentation discusses the necessary issues that are vital to the customers we serve in our communities. Fire fighters, company officers, and chief officers will benefit from the experiences discussed in this presentation.

Fire Chief Alan V. Brunacini

Chief Brunacini is one of the most highly respected figures in the fire industry. He has served as fire chief of the Phoenix Fire Department and as the Chairman of the National Fire Protection Association (NFPA) 1710 Technical Committee for Fire Service Organization and Deployment Projects. He was the first active fire service member to hold the position of chairman of the Board of Directors of the NFPA. His impact on the fire industry is widespread. Brunacini has authored or co-authored a total of nine books, including "Fire Command." Used by fire departments across the nation, "Fire Command" explains precise procedures for approaching and diminishing a hazardous situation.

After serving as a firefighter, engineer, captain, battalion chief and assistant chief at the Phoenix Fire Department, Brunacini was named chief in 1978 after more than 20 years in the fire industry. Brunacini is a graduate of the Fire Protection Technology program at Oklahoma State University and a graduate of Arizona State University where he earned a degree in political science. He completed the Urban Executives Program at the Massachusetts Institute of Technology and earned a master's in public administrations from Arizona State.

WVSFA Members – No Registration Fee
Non Members - \$125.00 both days (includes lunch)
Or \$75.00 one day (includes lunch)

Please return this form by **March 25, 2011** with check or money order made payable to: **WVSFA Seminar**

Please mail to: *Connie Hoover*
WVU Fire Service Extension
WV State Fire Academy
2600 Old Mill Road
Weston, WV 26452

REGISTRATION FORM

Please register me to attend the 2011 Safety Seminar.

Name _____

Address _____

City, State, Zip _____

Daytime Phone _____

Fire Department _____

Saturday

Lunch (\$8) _____

Dinner (\$10) _____

Non-member registration fee: \$ _____

Total amount enclosed: \$ _____

Lodging:

Should you decide that you need lodging for the weekend, please contact the following locations. Lodging is your responsibility.

**Jackson's Mill
Jackson Lodge**
160 WVU Jackson's Mill
Weston, WV 26452
Phone: 1-800-287-8206

Holiday Inn Express
215 Staunton Dr
Weston, WV 26452
Phone: (304) 269-3550

Comfort Inn
Route 33 E & I 79
Weston, WV 26452
Phone: (304) 269-7000

Super 8 Motel
100 Market Place Mall # 12
Weston, WV 26452
Phone: (304) 269-1086

**Directions to the
West Virginia State Fire Academy
2600 Old Mill Road
Weston, WV 26452
304-269-0875**

Traveling South on I-79

Taking Exit 105, turn right toward Jane Lew, and travel approximately 1/2 mile to the intersection of Route 19. Turn left and follow Route 19 South for approximately 7 miles to Jackson's Mill Road. (The Hickory House Restaurant is a landmark.) Turn right onto Jackson's Mill Road and go approximately 2.5 miles. After you cross the bridge, the WVU Jackson's Mill grounds are on your right.

Continue on Jackson's Mill Road to Old Mill Road (Intersection with Exxon Station on the left, fire station on the right). Turn left onto Old Mill Road and continue for approximately 1.5 miles and the State Fire Academy will be on your left (**2600 Old Mill Road**).

Traveling North on I-79

Using Exit 99, turn left toward Weston onto Route 33 West and travel approximately 2 miles. At the fourth traffic light, turn right onto Route 19 North. Follow Route 19 North for approximately 4 miles to Jackson's Mill Road. (The Hickory House Restaurant is a landmark.) Turn left onto Jackson's Mill Road and travel approximately 2.5 miles. After you cross the bridge, the WVU Jackson's Mill grounds are on your right.

Continue on Jackson's Mill Road to Old Mill Road (Intersection with Exxon Station on the left, fire station on the right). Turn left onto Old Mill Road and continue for

approximately 1.5 miles and the State Fire Academy will be on your left (**2600 Old Mill Road**).

Traveling West on Route 33

Continue straight on Route 33 through the Interstate 79 interchange. At the fourth traffic light (approximately 2 miles), turn right onto Route 19 North. Follow Route 19 North for approximately 4 miles to Jackson's Mill Road. (The Hickory House Restaurant is a landmark.) Turn left onto Jackson's Mill Road and travel approximately 2.5 miles. After you cross the bridge, the WVU Jackson's Mill grounds are on your right.

Continue on Jackson's Mill Road to Old Mill Road (Intersection with Exxon Station on the left, fire station on the right). Turn left onto Old Mill Road and continue for approximately 1.5 miles and the State Fire Academy will be on your left (**2600 Old Mill Road**).

Traveling East on Route 33

Take Route 33 into Weston, and then follow signs for Route 19 North. After approximately 4 miles, (the Hickory House Restaurant is a landmark), turn left onto Jackson's Mill Road and travel approximately 2.5 miles. After you cross the bridge, the WVU Jackson's Mill grounds are on your right.

Continue on Jackson's Mill Road to Old Mill Road (Intersection with Exxon Station on the left, fire station on the right). Turn left onto Old Mill Road and continue for approximately 1.5 miles and the State Fire Academy will be on your left (**2600 Old Mill Road**).